



ADSS Web RA Server Platform Support

ASCERTIA LTD

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1 Introduction

1.1 Scope

This document outlines the 3rd party products that have been successfully tested for use with Ascertia ADSS Web RA Server. Ascertia endeavors to test its software products with the leading vendor products detailed within this document but does not cover every configuration option or 3rd party patch level. For issues concerning 3rd party product deployment and configuration, please consult the support services for the 3rd party product you are deploying.

1.2 Intended Readership

This manual is intended for ADSS Web RA Server administrators responsible for installation and initial configuration. It is assumed that the reader has a basic knowledge of digital signatures, certificates and information security.

1.3 Technical Support

If Technical Support is required, Ascertia has a dedicated support team. Ascertia Support can be reached/accessed in the following ways:

Website	https://www.ascertia.com
Email	support@ascertia.com
Community Portal	https://ascertia.my.site.com/partners/login
FAQs	https://ascertia.force.com/partners/login

In addition to the support services detailed above, Ascertia provides formal support agreements with all product sales. Please contact sales@ascertia.com for more details.

2 Platform Support

The following section details the 3rd party products that have been tested with ADSS Web RA Server.

2.1 Tested Operating Systems

Operating System\Vendor	Tested Version(s)
Microsoft	Windows Server 2016, 2019, 2022
Notes: <ul style="list-style-type: none"> • Microsoft Windows Server All: Tested versions include – Standard, Datacentre • Microsoft Windows Server All: Tested configuration requires Windows Desktop Experience • Microsoft Windows Server: TLS 1.3 is enabled by default for installations of Windows Server 2022, integrated applications should support this version of TLS. For application integrations that do not support this and need to be updated, customers can disable TLS 1.3 over TCP in the IIS Bindings. 	

2.2 Tested Database Servers

Operating System\Vendor	Tested Version(s)
Microsoft	SQL Server 2016, 2017, 2019, 2022
Notes: <ul style="list-style-type: none"> • Microsoft SQL Server: Tested versions include – Express, Standard and Enterprise Editions • Microsoft SQL Server 2016: Requires Microsoft SQL Server 2016 Service Pack 2 	

2.3 Tested Mobile \ Tablet Browser(s)

Operating System\Vendor	Browser Type	Browser Version(s)
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Android 13	Google Chrome	120.0
	Firefox	121.0
Android 11	Google Chrome	120.0
Android 9.0	Google Chrome	120.0
	Firefox	121.0
iPhone iOS 17	Safari	17
	Google Chrome	120.0
iPhone iOS 16.7.2	Google Chrome	120.0
	Edge	120.0
	Safari	16.7.2
iPhone iOS 16.3.1	Safari	16.3.1

3 Ascertia Product Compatibility

This section details the product compatibility with other Ascertia products and the tested versions.

3.1 ADSS Web RA Server Product Compatibility

Product	Tested Version(s)
ADSS Server	8.0, 8.1.2, 8.2.0, 8.3.1
SigningHub	8.4, 8.5, 8.6.2
Go>Sign Desktop	8.3
Notes: Windows Certificate Enrolment requires ADSS Server 6.9.0.16 or later.	

3.2 Supported Upgrade Paths

Upgrade Path(s)	Steps
2.5 to 2.9	Consult product read me file.
2.6 to 2.9	Consult product read me file.
2.7 to 2.9	Consult product read me file.
2.8 to 2.9	Consult product read me file.

4 Product Lifecycle Information

This section details supported versions of ADSS Web RA Server and includes any significant end of support dates.

4.1 ADSS Web RA Server Product Lifecycle.

Product Version	Release Date	End of Support	End of Life
2.1	Apr 2021	Apr 2023	Apr 2023
2.2	May 2021	May 2023	May 2023
2.3	Sep 2021	Sep 2023	Sep 2023
2.4	Dec 2021	Dec 2023	Dec 2023
2.5	Aug 2022	Dec 2024	Dec 2024
2.6	Jul 2022	Dec 2024	Dec 2024
2.7	Nov 2022	Dec 2024	Dec 2024
2.8	May 2023	Dec 2024	Dec 2024
2.9	Jan 2024		

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